

ShamPooch Grooming Salon

155 Mill St., Gahanna OH 43230

GROOMING RELEASE FORM

Your pet is important to us and we thank you for choosing ShamPooch!!

Grooming environments can be stressful especially for senior or ill pets. It is important that you let us know if your pet is displaying any behavior that is not normal such as: listlessness, difficulty breathing, favoring a leg or one side of the body, lack of appetite, rash/allergies, cough or any other new behavior, including one that may not be listed here. Something you think isn't important may turn out to be a warning sign. Please trust us to understand and don't be afraid to bring anything up at check-in!

1. Fleas/Ticks-If any are found on your pet, it is our policy to bathe the animal in flea and tick shampoo UNLESS you have alerted us that it is sensitive to such products. There will be an additional charge to cover our cost for the shampoo. If we are not able to treat the pet due to sensitivity, you will be asked to pick it up and bring it back only when the problem has been eliminated. Please see your vet for further advice.
2. Matted coats-Mats can be irritating to your pet and cause rashes or infection of the skin when they have been left long enough to abrade the skin. Also, dematting is NOT pain free. We will NOT put your pet through the torture of dematting and possible cuts to the skin if the matting is determined to be severe. Every groomer here is qualified to assess the degree of your pet's coat. You will be told at check-in if your pet MUST be shaved down. If "shave down" is necessary for the safety and comfort of your pet and you choose not to comply, your pet will be sent home without any services performed. ShamPooch will not be held responsible for any injury sustained while grooming a matted pet, including any aftereffects.
3. Aggressive/biting pets-Stresses in any grooming shop can be heightened for your pet. They can be caused by separation, noise, new environment, etc. In the case where a pet shows uncontrollable aggression toward humans or another animals, it will not be accepted. Sometimes, pets who are normally calm and cooperative may try to bite during the grooming process. In this case, a muzzle will be used to protect both the pet and the groomer. We will not muzzle unless your pet gives us a reason to.
4. Accidents-Although accidents are rare, there is always a risk when handling any pet. Grooming equipment is sharp, and even though we use extreme caution, problems such as nicks, cuts, scratches, quicking of nails, etc. can occur, especially when the animal is wiggling or moving around. Any incident, no matter how small, will be reported to the owner. If necessary, we will transport your pet to the veterinarian's and you will be notified. Any veterinary bills resulting from a pet being matted, elderly, aggressive or from a preexisting or unforeseen condition will be the sole responsibility of the owner. Your pet's safety is our number one priority.

By signing below, you indicate that you understand and agree to the terms of our service; that you understand and agree to release and hold harmless ShamPooch Grooming Salon, it's owners, employees and affiliates from and against any and all liabilities, expenses, damages and costs (including attorney fees) resulting from any service provided or injury (including death) to your pet(s) while in our care or afterward. This agreement remains valid for the life of the pet(s) listed below. If ownership changes, a new release must be signed. All releases are kept on file.

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Owner's printed name

Date

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Owner's signature (required for services)

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Pet(s) name(s)

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